

Smart Sleep Solutions

Guarantee

A.H. Beard provides the original purchaser of this product a guarantee against defects in workmanship and parts. The guarantee period is 1 year from the date of purchase. If, during the guarantee period, a defect caused by faulty workmanship or parts appears, A.H. Beard will replace your smart sleep solutions product within a reasonable time after receiving your valid guarantee claim.

Note that the guarantee period applies to the original purchaser and commences on the date of purchase of this product.

Rights under Australian Consumer Law

The benefits given by the guarantee set out in this document are in addition to any other rights and remedies you may have under a law in relation to the goods to which the guarantee relates.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Rights under New Zealand Consumer Law

The benefits given by the guarantee set out in this document are in addition to any other rights and remedies you may have under a law in relation to the goods to which the guarantee relates. Our goods come with guarantees that cannot be excluded under The Consumer Guarantees Act in New Zealand.

How to claim under this Guarantee

To make a claim under this guarantee you must notify A.H. Beard of the defect within 30 days of it appearing.

You must:

- Provide us with your full name and address, and details of the defect; and
- Provide us with your original receipt as proof of purchase.

Email: customercare@ahbeard.com

www.ahbeard.com/create-claim

Australia: 1300 654 000

New Zealand: 0800 242 327

